

Who We Are

Tweezy.io by Aurales is operated by AURALES SAS,

registered at 12 Boulevard des Fauvettes, 83120 Sainte-Maxime, France.

Company Number (RCS): Frejus B 953 139 235

VAT: FR16953139235

By using our platform, you agree to these Terms & Conditions.

What We Offer

Tweezy.io by Aurales is a curated social marketplace and community platform for creative minds, boho brands and conscious consumers.

We connect users who want to share, shop and sell with purpose.

Our platform offers social features, a vendor marketplace and secure transactions.



By using Tweezy.io by Aurales, you agree to:

- Respect other members and follow our Community Guidelines
- Use the platform for lawful and respectful purposes
- Provide accurate and up-to-date information
- Accept that we may update these Terms from time to time

For Sellers (Pro Users)

If you create a vendor account and sell through the platform, you agree to:

- Sell only permitted items and respect our Marketplace Policy
- Handle orders, returns, and customer communication professionally
- Issue proper invoices where legally required
- Comply with relevant business laws, licenses, and tax regulations

Payments & Fees

Payments on our platform are handled securely via authorized providers. Platform fees may apply for certain services or seller accounts. All prices and payouts are in euro (€).

Shipping & Refunds

Sellers are responsible for shipping items and handling returns.

Buyers have the right to withdraw within 14 days of receiving their order, unless the item is excluded (e.g. hygiene items, custom-made products).

Data & Privacy

We care about your privacy.

For information about how your data is used, stored or shared, please see our Privacy Policy.

Violations & Account Restrictions

We may suspend or remove content or accounts that violate these Terms, our Community Guidelines or Marketplace Policy.

This includes repeated non-compliance, fraudulent activity or harmful behavior.

Legal Info & Disputes

These Terms are governed by French law. In case of disputes, we aim to resolve them amicably.

If needed, matters can be brought before the competent court in France.

Final Note

By using Tweezy.io by Aurales, you confirm that you've read, understood and agreed to these Terms & Conditions.

For questions, reach out at info@aurales.fr.

